

# HERMSEN Rental

1. A pre-negotiated deposit is required to hold rental items and event date. Deposit will be applied to final bill and balance will be due upon delivery. The date and rental items are not reserved until deposit and signed rental agreement are submitted to and received by Hermsen Rental. Half of the deposit paid is nonrefundable.
2. Renter shall return items or have them ready for pick up on date and by time specified on invoice. Additional daily rental fees will apply for late returns.
3. Cancellation of any item within 48 hours of scheduled delivery or pick up will result in a 50% cancellation fee. **Cancellation of entire order must be done 60 days prior to event date or entire deposit will be forfeited.**
4. Invoice is to be paid in full prior to or at time of customer pick-up or Hermsen Rental delivery.
5. The renter is responsible for loss or damage of items and will pay for the cost of replacement or repair. This cost will be assessed within 5 days of return and presented in a separate invoice payable within 15 days. The replacement value of items will be determined by age and condition at time of rental.
6. There is no warranty that rented items are free of defects.
7. Renter takes full responsibility for proper set up of tables & chairs to ensure proper leg locking for full stability.
8. The renter agrees that Hermsen Rental holds no liability for any damage or injury caused by the use of rental items to renter or any third party. The renter assumes all risk of personal property damage or personal injury. If any accident involving Hermsen Rental's items has occurred while it is in renter's possession, renter shall make Hermsen Rental aware by written statement of details of occurrence of event including police report and names and addresses of witnesses, within 48 hours of incident.
9. Renter agrees to return items in the same, or better condition, than picked up or delivered. A \$50 cleaning fee will be applied if items are returned with excessive dirt as determined by Hermsen Rental.
10. Delivery and pick up is curbside unless noted otherwise on invoice/estimate. Set up and tear down fee is charged separately. Hermsen Rental does not provide set up or tear down services unless previously agreed upon.

11. Returned checks will incur additional charges including but not exceeding all bank fees plus \$15 processing fee.
12. Refund requests must be made in writing, and will be responded to promptly by management. If equipment is ordered and delivered but not used, no refund will be approved.